

Washington County
Behavioral Health Division

Policy on Individual Rights and Responsibilities

Policy Number: ADMIN 150

Responsible Team: Administration

Origination Date: 12/24/2007

Next Review Date: 05/17/2025

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Related Documentation: ADMIN 150 – ADMIN 158 Policies on Individual Rights and Responsibilities, ADMIN 151a - ADMIN 157a Procedures on Individual Rights and Responsibilities, Individual Rights and Responsibilities Form

OBJECTIVES

The purpose of this policy is to define Washington County Behavioral Health (WCBH) Staff's responsibility around a client's Individual Rights and Responsibilities.

SCOPE/APPLIES TO

Staff, interns, and volunteers of WCBH (referred to collectively hereafter as "staff").

POLICY

DEFINITION(S)

Client: A person who has behavioral health services in Washington County.

Individual: Refers to a person or client being considered for or receiving services and supports in Washington County.

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POLICY STATEMENT

The WCBH staff strive to promote and uphold the interests and well-being of clients and assure that all individuals are treated with dignity and respect. The Behavioral Health Division, as a holder of a Certificate of Approval issued by the State of Oregon's Health Systems Division, follow the standards for Individual Rights and Responsibilities outlined in OAR 309-019-0115.

Clients receiving behavioral health treatment services receive a copy of their Individual Rights and Responsibilities upon enrollment. Behavioral health staff provide a written copy of individual rights and responsibilities upon entering and receiving care coordination services from one of our programs (Choice, Intensive Care Coordination, Wraparound). Staff will inform and explain these rights and responsibilities to clients and or their guardians. These rights and responsibilities will also be made available in alternate formats or language upon request and without charge.

Staff will provide appropriate levels of assistance to clients who wish to exercise their rights. Clients will be free from retaliation for exercising their rights. The list of Individual Rights and Responsibilities is posted in WCBH's main lobby, for clients to view at any time.