

WOODLAND CENTERS

NOTICE OF NONDISCRIMINATION

Woodland Centers complies with applicable federal and state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sexual orientation, gender-identity or expression, or any other protected status under applicable law. This notice can be found at woodlandcenters.com

YOUR RIGHTS

Woodland Centers does not exclude people or treat them differently because of any protected characteristics listed above.

Woodland Centers provides the following free of charge and made available in a timely manner to ensure equal access to services:

DISABILITY ACCESS

- Qualified sign language interpreters
- Information in alternative formats (large print, audio, accessible electronic formats, or other formats)

LANGUAGE ASSISTANCE

- Qualified interpreters
- Translated written materials

Call 320-235-4613 or ask the front desk/care coordinators if you need assistance.

FILING A GRIEVANCE

If you believe Woodland Centers has discriminated against you or failed to provide the services described in this notice, you may file a grievance with:

Woodland Centers' Client Services Representative

1125 6th St SE

Willmar, MN 56201

Phone: 320-235-4613 ext.113

Fax: 855-625-7406

Email: emily.geers@wcenters.org

Filing a grievance will not affect your access to services. Retaliation is prohibited.

CIVIL RIGHTS COMPLAINTS

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal (<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>), or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, DC 20201

Phone: 1-800-368-1019

TTY: 1-800-537-7697

Complaint forms are available online

(<https://www.hhs.gov/ocr/complaints/index.html>)

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LANGUAGE ASSISTANCE SERVICES

ATTENTION: If English is not your primary language, free language assistance services are available to you. Please call 320-235-4613.

Español (Spanish) ATENCIÓN: Si habla español, hay servicios de asistencia lingüística gratuitos disponibles para usted. Por favor llame al 320-235-4613

Hmoob (Hmong) LUS CEEB TOOM: Yog tias koj hais lus Hmoob, peb muaj kev pab txhais lus pub dawb rau koj siv. Thov hu rau 320-235-4613.

Soomaali (Somali) FIIRO GAAR AH: Haddii aad ku hadasho Af-Soomaali, adeegyo turjumaad oo bilaash ah ayaa kuu diyaar ah. Fadlan wac 320-235-4613

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói tiếng Việt, bạn có thể sử dụng dịch vụ hỗ trợ ngôn ngữ miễn phí. Vui lòng gọi 320-235-4613.

中文 (Chinese) 注意: 如果您使用中文, 您可以免費獲得語言協助服務。請致電 320-235-4613。

Русский (Russian) ВНИМАНИЕ: Если вы говорите по-русски, вам доступны бесплатные услуги языковой помощи. Пожалуйста, позвоните по номеру 320-235-4613.

ملحوظة: (Arabic) العربية: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يرجى الاتصال على 320-235-4613.

Karen သတိပေးချက် - ကရင်ဘာသာစကား

ပြောဆိုသူများအတွက် အခမဲ့ ဘာသာစကားအကူအညီများ ရရှိနိုင်ပါသည်။ ကျေးဇူးပြု၍ 320-235-4613 ကို ဖုန်းခေါ်ပါ။

አማርኛ (Amharic) ማስታወቂያ: አማርኛ የሚናገሩ ሰዎች ነፃ የቋንቋ እርዳታ አገልግሎቶችን ማግኘት ይችላሉ። እባክዎ ወደ 320-235-4613 ይደውሉ።

한국어 (Korean) 주의: 한국어를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 320-235-4613 으로 전화해 주십시오.

ລາວ (Lao) ໝາຍເຫດ: ຖ້າທ່ານເວົ້າພາສາລາວ ທ່ານສາມາດໃຊ້ບໍລິການຊ່ວຍເຫຼືອພາສາໄດ້ໃດໆໂດຍບໍ່ເສຍຄ່າ. ກະລຸນາໃຫ້ 320-235-4613.

Tagalog (Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, may mga libreng serbisyo ng tulong sa wika na magagamit mo. Mangyaring tumawag sa 320-235-4613

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachhilfsdienste zur Verfügung. Bitte rufen Sie 320-235-4613 an.

Français (French) ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Veuillez appeler le 320-235-4613



WOODLAND CENTERS

Providing Hope, Inspiring Change