



# POLICY AND PROCEDURE

# NO.463

## Emergency Transportation Service

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### SYNOPSIS OF PROCEDURES:

To provide transportation for disabled persons whether or not in wheelchairs - from 6:00 P.M. to 7:00 A.M. and on weekends and holidays.

The first priority is for those in motorized wheelchairs or those who cannot be lifted from a chair to a vehicle.

The police officer who responds to assist a disabled person should try to arrange for other means of transportation (i.e. friend, taxi or cruiser).

If another means of transportation is arranged the officer should remain with the disabled person until transportation arrives.

To arrange transportation by van, officers can notify the Communications section who in turn will call 852-8114.

For "daytime" transportation for disabled persons the Regional Transit Authority Special Transport office can be called at 756-7149.

If transportation by taxicab is utilized and the person does not have sufficient funds, the cab company can bill Commissioner of the Parks and Recreation Dept. Room #310, City Hall.

When transportation is arranged through Communications, the dispatcher should forward such information to the Communications Supervisor (Name, Address, Date, Time, and Location). Purpose of transportation and any need for medical attention should also be noted with the type of treatment provided.

Per:

*Edward P. Gardella*  
Chief of Police

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