
	POLICY AND PROCEDURAL ORDER		041-001
	Patrol Beat Officer Responsibilities		Page 1 of 3
	Issued By: Chief Andre Anderson		CALEA Standards 
Effective: 12/31/1996	Updated: 11/12/2025		
Last Reviewed: 11/12/2025			

I. Purpose

The purpose of this order is to establish a clear policy articulating the functions and responsibilities of Patrol Beats and Beat Officer responsibilities within the Ann Arbor Police Department.

II. Policy



It is always the primary role of all employees within the Department to carry out their roles with respect and dignity. The Patrol Division of the Ann Arbor Police Department will provide response capabilities 24 hours a day, seven days a week while engaging in the community-oriented policing philosophy that promotes organizational strategies that support the systematic use of partnerships and problem-solving techniques to reduce crime and social disorder, and to aid in identifying individuals in need of resources, while working to create avenues to help address fear of crime in all our communities.

III. Law Enforcement Creed and Patrol Response Dignity

While carrying out this responsibility, police officers are to ensure equitable practices, maintain constitutional legitimacy, and refrain from bias policing, unlawful stops, unlawful searches and unlawful arrests. In all respects, recognizing our interaction with person(s) with mental illness and other circumstances such as being unhoused may require a tailored solution specific to the circumstances at the time. In all contacts dignity remains the creed and response required.

VI. Definitions



- A. **Patrol Division-** is the largest and most visible police service area of the police department comprised of mostly uniformed law enforcement officers assigned to geographic Beats. These officers respond to calls for service in cars, on foot, and on bikes. The Patrol Division’s primary duties include enforcing laws, responding to emergencies, protecting people and property, maintaining public order, and providing services to the community.
- B. **Beats-** are geographical areas of the city for which an officer is assigned to patrol and work within. Beats are designed to allow for a quicker response to incidents.
- C. **Beat Officer-** an officer (leader of assigned area) assigned to work within a geographical area of the city. A Beat Officer’s primary role is to enhance public safety, deter crime, build community relationships and become familiar with the residents and businesses in their assigned area. Beat Officers shall be responsible for:
 - 1. Taking ownership of handling calls for service in their assigned area

	POLICY AND PROCEDURAL ORDER		041-001
	Patrol Beat Officer Responsibilities		Page 2 of 3
	Issued By: Chief Andre Anderson		CALEA Standards 
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2. Working with business merchants and serving as problem solving partners within their respective area
3. Identifying individuals in need and providing connections to resources
 - a. i.e. handing out resource pamphlets
 - b. Contacting the Crisis Intervention Team Coordinator to provide names of those who need assistance (for follow-up even if not during your shift)
 - c. Reaching out to Community Mental Health and other resource assistance teams
4. Addressing crime and seeking alternative community-based, preventative, and problem-solving approaches by creating opportunities to deter crime when appropriate
5. Identifying areas of concern and individuals committing crime and taking appropriate action to address the concern based on severity. Such as:
 - a. May include taking an individual into protective custody and transporting to be petitioned
 - b. May include issuing citations
 - c. May include making arrests to safeguard victims and the community
6. Addressing areas of concern and traffic complaints
 - a. May include working with businesses and apartment complexes to incorporating Crime Prevention Through Environmental Design (CPTED)
 - b. May include traffic complaints where driver safety behavior is of concern

VII. Procedures

The Ann Arbor Police Department Patrol Division will provide the following services to the community:

	POLICY AND PROCEDURAL ORDER		041-001
	Patrol Beat Officer Responsibilities		Page 3 of 3
	Issued By: Chief Andre Anderson		CALEA Standards 
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- A. Respond to and/or locate and identify criminal offenses and, where appropriate, apprehend offenders.
- B. By means of preventative patrol, reduce the opportunity for offenders to commit crimes.
- C. Respond to and render assistance to individuals who are in physical danger.
- D. Preserve and promote civil order within the community.
- E. Through traffic enforcement and traffic control activities, they facilitate the safe movement of vehicles and people within the City of Ann Arbor.
- B. Assist in cultivating an environment of community trust by ensuring transparency and accountability by developing relationships to better serve all Ann Arbor communities.
- G. Assist vulnerable members of the community who are unable to care for themselves.

VIII. Reporting of Information

As the Patrol Division performs the above services, on-scene investigations will be conducted when appropriate, and reports will be generated to enable the information gathered to be disseminated to the proper city department or external agency in a timely manner. Additionally, the patrol division will also assist with helping to locate missing and vulnerable people reported to the police department.

In performing the above services, everyone should strive to create positive relationships within the department, with other city departments, and with individuals in the community.