# Power DMS by NEOGOV

### Ins and Outs of Being a New Administrator

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## A Few Things to Note:

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## **Objectives:**

- Manage existing groups.
- Review security and assignments.
- Create new users in a group.
- Utilize the Administrative Dashboard and Analytics.





### **Common Terms in PowerDMS**

#### Privileges

What you can do in PowerDMS.

IE. Limited admin that can create training content

Security

What level of access the users have in PowerDMS.

#### Types of Users

Master Admin, Limited Admin, and End User

#### Navigating the Homepage

• Note: Depending on the type of user, the visibility may vary.

• Review <u>THIS</u> article for more information.



#### Adding New Users

- To <u>create a user</u>, enter First Name, Last Name, Username and Password or Email to set a Password
- NOTE: Email is required to access PowerDMS University for Limited or Master Administrators

Å New User					
General Membership	Documents Certificates	Courses Tests	Surveys Star	ndards Workflows	Security
Information Contact	Files				
	* First Name:		Middle Name:		
	* Last Name:		Email:		
	* Username:		* Password:		
2	Job Title:	~	Location:		~
	Password Exp Days:		Password Exp Date:	User will choose a new passwor upon login.	d
	Start Date:	1	End Date:		<b>*</b>
Choose Picture - Remove	Inbox Sign All: D This	s will automatically be unche	cked after the user has	used this	
	Send Welcome Email: 🗌 Ser	ds user an initial login link to	set their own passwor	d.	
		Save Save & New			

#### Locating Archived Content

- From the homepage, click on Advanced Search.
- Apply additional filtering criteria based on what you are searching.



#### Reviewing the Dashboard

- From the homepage, review the Dashboard
- Use the tabs to further filter and view specific content

	To Do						
	You've complet	ted everything!					-
3	Dashboa	ard					
	Users	Groups	Documents	Workflows	Training	Assessments	
			Looks like there are no	assessments running	g at this time.		-

#### Accessing Analytics

- Navigate to your PowerDMS homepage.
- Select the Reports icon on the far-left dark blue menu.



#### Select your Report or Dashboard

- Select the report or dashboard from the report menu.
- Each report lists summary of information included.



#### Scheduling Report Delivery

- Once you select the report/dashboard, click the three-dot icon in the upper right corner of the screen and select schedule delivery.
- Navigate through the three tabs settings, filters and advanced options to set up your timing, filtering options and any other applicable options.

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#### Downloading Report

- Once you select the report/dashboard, click the three-dot icon in the upper right corner of the screen and select Download.
- Choose your format, paper size and apply additional criteria
- Note: Always Click box to expand tables to show all results (1000 limit within web app)





### Scenario 1:

You are a new PowerDMS administrator and are unsure what privileges your users have in PowerDMS. What Dashboard or Report should you use?





### **Scenario 1 Resolution:**

Navigate to Analytics in PowerDMS>Click Users and Groups>Click Privileges Overview in the Dashboard section





### Scenario 2:

You have a new user to enter in PowerDMS. What is the best way to add this user into their group?





### **Scenario 2 Resolution:**

Navigate to the Group and User section from the PowerDMS Homepage. Hover over the three-dot menu beside the group you want to add the user and click Add User.

Enter the mandatory criteria along with any additional information and click save.





### Scenario 3:

You want to view all outstanding assignments for your groups and users. What is the quickest way to view outstanding assignments?





### **Scenario 3 Resolution:**

Navigate to the PowerDMS homepage and review the Dashboard.



### **Support Resources**

PowerDMS Support Team: 1-888-959-5158 or <a href="mailto:support@powerdms.com">support@powerdms.com</a>

Success Community Articles:

- PowerDMS Analytics
- <u>Filtering Reports</u>
- <u>Scheduling & Sending Reports with Analytics</u>
- <u>Getting Started with PowerDMS University</u>



