Louisiana Department of Public Safety
Office of Motor Vehicles

Policy 54.00 Unreceived Renewal Stickers and License Plates Processed by Mail

Section: 5. Motor Vehicle License Plate Classifications & Requirements

Effective Date: 05/01/1986

Revised Date: 10/19/2012

Authority:
Administrative

General:

- Renewal stickers and license plates mailed to applicant and applicant fails to receive items.

Requirements:

- When vehicle renewal stickers and license plates are processed by mail, but the applicant fails to receive the sticker and/or plate, a free replacement can be issued if the applicant contacts the Office of Motor Vehicles within sixty (60) days from the transaction date or the month of expiration (whichever is latest).
- If the replacement sticker is not of the same expiration month and year as the initial sticker issued, the applicant must pay for the additional months given.
- The applicant may be required to present proof of payment if the renewal date cannot be determined.