



Louisiana Department of Public Safety  
Office of Motor Vehicles  
**Policy 125.00 Toll Violator Flag (TV)**

**Section:** 4. Motor Vehicle Registration Requirements

**Effective Date:** 06/08/2018

**Authority:**

R.S. 47:820.5.4

To view Louisiana Statutes: <http://www.legis.state.la.us/>

**General:**

- A registered owner who fails to respond to a violation notice within sixty calendar days after the date of issuance of the violation notice shall not be able to renew his driver's license and/or vehicle registration until all matters regarding the alleged toll violation are disposed of in accordance with law.

**Requirements:**

- The registered owner will need to contact the DOTD GeauxPass Customer Service Center (CSC):  
Toll free number: 1-866-662-8987  
E-mail: [customerservice@geauxpass.com](mailto:customerservice@geauxpass.com)  
Office hours:  
Monday to Friday, from 8am to 4pm  
Closed during Saturday, Sunday and all Louisiana State Holidays