# Southern University at N.O. Police Department

# 2024 Annual Report

The Let a



Serving With Protessionalism And Pride An Accredited Law Enforcement Agency

# See It! Hear It! Report It!

The safety and security of the University is the combined responsibility of the entire SUNO community. We all must understand, that safety is everyone's responsibility in managing and minimizing potential crime matters.

If we are conscious and aware of our surroundings, informed of current trends, watchful and concerned for our students, faculty, staff, and visitors to the SUNO campus, we can ensure Southern University at New Orleans is a safe campus to learn, live, work, and play.

How to Contact SUND Police

#### By Mail:

Southern University at New Orleans Police Department Police Headquarters 6400 SUNO Knights Drive

New Orleans, La. 70126

By Phone: On-Campus Emergency (504) 286-3355 Off-Campus Emergency 911 Non-Emergency Reporting (504) 286-5290 Parking & Traffic (504) 286-5291

Serving with Professionalism and Pride



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fif About/Preferences

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#### Welcome To Our Community

### MESSAGE FROM YOUR POLICE DEPARTMENT

On behalf of the Southern University at New Orleans Police Department's men and women, I am pleased to present the 2024 Annual Report. To continue to accomplish our mission, we must have the confidence, support, and trust of those who visit, live, and work at our historic University. In 2024, we continued to invest in community engagement, staffing, effectiveness strategies, crime analytics, and technology.

This report allows the Police Department to summarize some of the accomplishments the department has realized during 2024 and, at the same time, provide the framework for how we achieve those accomplishments. This annual report is meant to give the reader an overview of our organization and how we function. This document also provides a quantitative snapshot of the day-to-day activities conducted throughout the year. Understanding the volume of work that is handled provides a realistic view of the effectiveness and efficiency of the Police Department.



want to express my sincere appreciation to the Southern University at New Orleans Police Department's men and women for their dedication and commitment to providing outstanding services to those who live, work and visit this historic University. During this past year, the Police Department has experienced several changes, especially as it relates to personnel. I am very proud of our department and what we have accomplished in 2024, and I look forward to continued successes and achievements throughout 2025.

**Bruce Adams** 

**Chief of Police** 





# FACTS & STATS

#### Yearly Comparison - Total Number of Reports and Incidents



The SUNOPD values the opportunity to guide and inform decision-making based on trends and offenses and the administration of justice to improve the quality of and access to information used for decision-making. Furthermore, these statistics are important in broader law enforcement resource allocation.



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### **2024 BREAKDOWN OF INCIDENT LOCATION COMPARISON**

America









#### 2024 Total Number of Reports: 151





#### The following are definitions of the dispositions used by SUNOPD.

| Case "Disposition"                  | Definition  |
|-------------------------------------|---|
| Open Case                           | The incident is currently being investigated by SUNOPD.   |
| Open Case:<br>Inactive              | All viable leads were exhausted without results. The incident has been left open but is not<br>being actively investigated due to a lack of evidence or further leads. A case can be re-<br>classified from "inactive" back to "active" if viable leads become known. |
| Unfounded                           | The incident was reported as a crime, investigated by sworn law enforcement personnel and found to be false or baseless.  |
| Closed: Necessary<br>Action Taken   | The incident is has been investigated SUNOPD and The incident is closed for another reason other than above.  |
| Closed: Subject<br>Arrested         | The incident is closed because an arrest was made or a criminal summons was issued by SUNOPD.   |
| Closed: Subject<br>Banned           | The incident is closed because an individual or individuals have been banned from all or part of the campus in reference to a pervious or new incident or crime.  |
| Closed: Referred to<br>NOPD         | The incident is being investigated by NOPD.   |
| Closed: Referred to<br>Other Agency | The incident is being investigated by an law enforcement agency other than NOPD.  |



#### **2024 STUDENT CONDUCT REFERRAL BREAKDOWN BY UNIVERSITY AFFILIATION**



It is expected that students live and work together in an atmosphere of mutual respect that is conducive to both personal and academic growth. Students are given considerable responsibility, and at times, intervention and education are necessary to increase the student's awareness of the effect of their actions on others in the community.

Student Conduct referrals seek to support a safe, healthy, and inclusive campus community that is conducive to learning where students act with honesty, integrity, civility, and respect for themselves and others. Any behavior that interferes with these goals, whether on or off campus, may constitute a violation of the Student Code of Conduct and therefore may be referred for judicial review.

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**2024 TOTAL NUMBER OF INCIDENTS** 







80

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### **2024 TOTAL NUMBER OF INCIDENTS cont.**

America





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**2024 ANNUAL PLATOON COMPARISON – NUMBER OF REPORTS** 





80

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#### **2024 CAMPUS PARKING DIVISION YEARLY COMPARISON**

America





80



|                   | Incident Reports | Arrest | Traffic Citations | Parking Tickets |
|-------------------|------------------|--------|-------------------|-----------------|
| Pauline Joseph    | 6                | 0      | 0                 | 0               |
| JaJuan Banks      | 6                | 0      | 0                 | 0               |
| David Harris      | 27               | 4      | 7                 | 0               |
| Cayonna Brumfield | 33               | 5      | 1                 | 0               |
| Bruce Jamison     | 10               | 0      | 0                 | 0               |
| Richard Thomas    | 68               | 1      | 3                 | 200             |
| William Short     | 30               | 0      | 0                 | 46              |
| Joseph Roux       | 13               | 2      | 1                 | 0               |
| Dominique Rogers  | 17               | 0      | 2                 | 233             |
| Edward Jordan     | 20               | 0      | 10                | 0               |
| Claudell Logan    | 29               | 2      | 0                 | 0               |

#### **OUR SHARED MISSION**

Southern University at New Orleans, a public, historically black university, empowers and promotes the upward mobility of diverse populations of traditional and nontraditional students through quality academic programs, teaching, research, and service to achieve excellence in higher education using various teaching and learning modalities.

#### **OUR SHARED VISION**

Southern University at New Orleans is a premier, cutting-edge institution that endeavors to advance the educational standing of students by preparing them to participate in and contribute to a global society and workforce development with the necessary skills, knowledge and dispositions to improve their life-long learning skills and contributions to society through a TEAM ("Togetherness Empowers All Mechanisms") approach.

As the public safety component of Southern University at New Orleans, we will provide integral support to our campus vision. In its strategic plan, Southern University at New Orleans defines our core values as the following:

- **RESPECT** We believe and will continue to ensure that all individuals across our campus are respectful of each other in their daily interactions and activities and under all circumstances, and we seek to affirm and reinforce that mutual respect is received.
- ACADEMICWe will ensure that our students are prepared to be effective and productiveEXCELLENCEcitizens in the 21st century by offering a challenging and well-rounded<br/>curricula and ensuring learning outcomes.
- **ACCOUNTABILITY** We acknowledge and assume responsibility for our actions and decisions and expect the same from our internal and external stakeholders.
- **INTEGRITY** We will exhibit integrity through consistency in our values, methods, principles, expectations and outcomes.
- **TRANSPARENCY** As part of our responsibility to our stakeholders, we will ensure that our business and educational practices are open and available for review.
- **SERVICE** We will continue to provide aid to the local community through servicelearning, community service, and faculty engagement to make a positive impact within New Orleans and the state of Louisiana.

### INCLUSION &We will continue to foster inclusions that lead to the diversity of theDIVERSITYUniversity community and stakeholders.



### **ABOUT US**

SUNOPD is committed to providing and sustaining a safe environment for university members to study, work, live, and enjoy their college experience at this historic university.

The safety of our university members and community depends on the dedication of the men and women who serve as police officers. They must demonstrate daily, their sensitivity to the needs of all of our community members. We achieve this goal by being approachable, knowledgeable, and steadfast in our efforts to provide excellent professional and courteous services.

When addressing the issues we face, we encourage a partnership approach from everyone. Yes, we challenge you, as a partner of our great community, to join us in partnership to keep a safe campus and neighborhood by reporting any unusual activity you observe.

Together, we can create a safer community one partnership at a time!

### WHAT WE DO

#### **Our Mission**

The mission of the Southern University at New Orleans Police Department is to promote a safe and secure higher education environment while providing quality police and customer-related services aimed at preventing and reducing crime, problem resolution and community involvement in an unprecedented manner.

#### **Our Philosophy**

We embrace a philosophy of community policing that integrates crime prevention, problem resolution, and community involvement in an unprecedented manner, allowing us to provide the support and service deserved by SUNO guests, students, and employees.

### **AUTHORITY & JURISDICTION**

The Southern University at New Orleans (SUNO) Police Department is responsible for responding to all emergencies, suspicious activities, crimes, security concerns, and parking. The goal of every member of the SUNO Police Department is to provide a safe, secure, enjoyable, and fulfilling university experience. Police employees are proud to be a part of a university team that works with students, staff, and neighboring communities to further improve conditions in and around Southern University at New Orleans. University Police officers are commissioned as law enforcement officers by the State of Louisiana under the State of La. R.S. 17:1805 §1805. Officers must meet all certification standards for police officers in the State of Louisiana. Officers have the power of arrest and are sworn to enforce statutes of Louisiana on University property and public roads passing through or immediately adjoining University property. To maintain their certification, officers must complete annual inservice training, which includes qualifying on all assigned firearms.

The SUNO Police Department maintains a cooperative relationship with local and surrounding police agencies. This includes inter-operative radio capability, training programs, special events coordination, and investigation of serious incidents.

#### PATROL AREA VERSUS CLERY GEOGRAPHY

SUNOPD's patrol area, which includes SUNO-owned property as well as public and private spaces, differs from Clery geography. SUNOPD monitors this larger geographic area to ensure community safety; Clery geography is used specifically for federal crime reporting and only includes SUNO-owned property and designated adjacent property and city streets.

#### **CEA BETWEEN SUNOPD AND NOPD**

The SUNO Police Department has a cooperative Endeavor Agreement (CEA) with the New Orleans Police Department. The CEA outlines administrative responsibility, geographic responsibility, and operational responsibility. Key topics in the CEA are emergency response to crimes, medical or fire response, alarm response, 9-1-1 response, explosive ordnance response, tactical operations, and special events.



### ACCREDITATION

The Southern University at New Orleans Police Department is a full-service nationally accredited law enforcement agency. The members of the university community are entitled to a professional department. For this reason, we have sought accreditation through the International Association of Campus Law Enforcement Administrators (IACLEA).

Accreditation is a voluntary process and is not easy to achieve. Accreditation is an intensive effort covering 215 standards and involves the entire agency. Accreditation is awarded by an independent reviewing committee that conducts an on-site evaluation of the agency. Fewer than 100 agencies nationally have earned this distinct recognition. SUNOPD is the first public safety agency in the State of Louisiana to gain accreditation from IACLEA. Also, SUNOPD is only the second historically black college and university (HBCU) public safety agency in the country to achieve this prestigious accreditation.

Accreditation is a method to ensure that SUNOPD complies with nationwide standards covering all aspects of law enforcement policies, procedures, practices, and operations, including administration, patrol, investigations, personnel, internal affairs, prisoner security, traffic, use of force, and more. Accreditation makes a statement to other law enforcement agencies, professions, and the university community that SUNOPD meets the highest standards of professionalism. Through accreditation, our goal is to provide the SUNO community with the best possible police service with highly trained and community-oriented personnel.



The community we serve expects the best, and we will constantly strive to meet or exceed those expectations. Attaining accredited status demonstrates to the community that we are committed to maintaining the highest professional law enforcement service standards. The award is for a multi-year period upon which the agency must apply for re-accreditation. We hope you find this information beneficial and educational.

The Department's Accreditation Manager can be reached at <u>aernest@suno.edu</u>.

### **HIGHLIGHTS OF THE YEAR**

- Improved Residential Housing Safety Repaired & replaced the front & rear gate of Residential Housing to reduce the number of trespassing incidents.
  - Added guardhouse for Residential Housing checkpoint.
- Improved Campus Safety Upgraded the Emergency Notification System.
  - Purchased two (2) new police vehicles.
  - Implemented a vehicle replacement plan.
  - In partnership with the Student Government Association (SGA) a campus safety fee for the SUNO campus community to meet the growing needs for campus safety proposed & passed. This fee will provide a sustainable funding source to support & enhance campus safety. fee would fund police and supporting services (staffing, equipment, technology, vehicles, facilities, and other related campus safety costs), including but not limited to:
    - Increase staffing and make critical equipment upgrades in order to maintain response times to meet the growing needs of our campus community.
    - Assist in campus-based safety and new security initiatives/programming.
    - Enabling SUNOPD to focus resources on prevention and education and be more proactive in addressing campus community issues.
    - Add updated technology and equipment to protect police and campus community members.
    - Replace aging and failing equipment.
  - Increased Community Engagement SUNO Police has continued to expand its social media presence through community outreach effort so they can enhance community relations and community outreach. We also have a robust website that provides updated information for the community.
    - Throughout 2024, SUNOPD hosted and participated in numerous events. Through these events and daily officer patrols, the SUNOPD interactions provided opportunities for the public to interact with our officers. Examples of these events include Lemonade with the Law, Collaboration with Raising Cane's, DEA Take Back, Child Passenger Safety (CPS) Fitting Stations, and Annual Freshman Move-In. (See page 31)
    - This year, the <u>Southern University at New Orleans (SUNO) Police Department</u> & the <u>SUNO Center for Prevention and Advocacy</u> were spotlighted by End Violence Against Women International (EVAWI) their collective effort to raise awareness of Start by Believing on campus to transform how the university responds to sexual assault.
  - Training/Professional Development SUNOPD completed over 1,283.65 hours of training for 2023. Some of which were with the New Orleans Police Department and Federal Bureau of Investigation. (See page 27)
  - Policies & Procedures SUNO Police Department completed an annual review of all high liability policies.

### WHAT'S NEXT FUTURE PLANS & MILESTONES

OVERVIEW

The overarching vision of our plan is to position the Southern University at New Orleans Police Department as a leader in implementing the ideals of modern policing. The three key components of community policing form the basis of our goals, and we have aligned with a number of shared goals from the Southern University at New Orleans campus-wide-strategic plan.

"As a police department we want to build trust with our community members so they know this is their department, a place where they can find help, be connected with resources, and feel heard. When we engage with people, we have an opportunity to cultivate relationships into partnerships allowing us to work together to improve community safety. "

#### FROM LONG-TERM VISION TO SHORT-TERM ACTION

This Plan lays out a long-term forward path for the Southern University at New Orleans Police Department. A path that will be guided by a strong and effective strategic management process that assesses where we are today, where we plan to go, and how we deliver tangible action and results. This Plan is just one component of a multidimensional strategy management process that bridges from short-term task and objectives to a long-term vision for the Southern University at New Orleans Police Department through 2029.

#### **OUR GUIDING PRINCIPLES**

The guiding principles of this plan are based on the university's campus-wide strategic vision

- Embrace a culture of institutional improvement and assessment.
- Collaborate and engage with faculty members, staff, students, alumni, and other stakeholders in our planning and implementation.
- Empower all members of our community to speak honestly and openly.
- Strive to create an inclusive environment for our students, faculty members, and staff.
- Enhance and promote diversity and equity as fundamental values.
- Engage our local, state, national, and global community as we redefine what it means to be the public safety division of a land-grant university in the 21st century.

### **Strategic Goals**

#### Goal 1: Promote a Campus Culture of Public Safety

A safe campus environment is the product of the collaborative effort of all stakeholders by increasing tangible, physical safety and community confidence in the Southern University at New Orleans' ability to respond in a just and professional manner.

#### **Goal 2: Strengthen Trust With the Community**

The Southern University at New Orleans Police Department will partner with our diverse community to promote public safety and enhance collaborative problem-solving efforts in order to prevent crime and improve the quality of life in our Community.

#### **Goal 3: Workforce Diversity, Wellness, and Development**

The Southern University at New Orleans Police Department will recruit, hire, and retain a workforce that reflects the diversity of our community, promote safety and wellness for all employees, and provide opportunities for professional development and career growth for all personnel.

#### Goal 4: Continuous Improvement and Innovative Service Delivery

The Southern University at New Orleans Police Department will continually evaluate and develop operations, services, and policies, and embrace innovation and a multidisciplinary approach to public safety and crime prevention.

#### **Goal 5: Resilience**

The Southern University at New Orleans Police Department will continually evaluate and ensure it's ability to continually adapt to a changing environment while still maintaining departmental operations to continue delivering on our mission.

#### Goal: #1 Promote a Campus Culture of Public Safety

A safe campus environment is the product of the collaborative effort of all stakeholders by increasing tangible, physical safety and community confidence in the Southern University at New Orleans' ability to respond in a just and professional manner. SUNOPD will empower the campus community to build organic safety solutions and encourage participation in department response.

#### **REDUCE CRIME AND THE FEAR OF CRIME.**

- Senhance and promote crime prevention resources, efforts, and programs.
- Prioritize the safest and most efficient response to calls for service.
- Partner with campus stakeholders to enhance the safety of the community.
- Conduct proactive enforcement strategies, and conduct thorough in-field and follow-up investigations
- Increase marketing services available/provided to students, faculty, and community stakeholders including expanding communication strategies back to SUNOPD.
- High visibility proactive patrols on golf cart, bike, vehicle and foot to undertake rigorous enforcement and education measures for safety violations.
- Expand existing crime prevention and educational activities.
- Increase staffing levels.
- Enhance layers of safety for a focused, preventive strategy to crime reduction.
- Continue to stay current with best campus safety and security practices through continuous training, practical exercises and other educational opportunities.

#### CREATE A CAMPUS CULTURE OF PREPAREDNESS AND RISK OWNERSHIP.

- Continue redesign of SUNOPD webpages to market and link viewers to divisions within SUNOPD.
- SUNOPD will continue to provide both in-house trainings and outside opportunities for preparedness development and emergency understanding.
- Seek input from campus community through community forums, focus groups, and
- 🔮 electronic media.
- Host more safety presentations and respond to safety questions from community members.
- Explore other venues to communicate Public Safety initiatives.
- Implement Safe Exchange Zone.

#### Goal: #2 Strengthen Trust With the Community

The Southern University at New Orleans Police Department will partner with our diverse community to promote public safety and enhance collaborative problem-solving efforts in order to prevent crime and improve the quality of life in our Community.

#### STRENGTHEN RELATIONSHIPS ON CAMPUS.

- Engage, educate, and empower community members to address crimes and quality of life issues.
- Strengthen and expand community-oriented programming.
- Prioritize community policing activities in order to build community relationships.
- Increase and strengthen communication and information flow to and from campus community.
- Identify and engage with key student, faculty and staff stakeholders and leaders.
- Build and maintain collaborative relationships with other law enforcement/public safety agencies.
- Develop partnerships with non-law enforcement/public safety organizations and groups to address community challenges.
- Engage in academic educational opportunities
- Implement Citizen's Engagement Academy to include the University and surrounding communities.

#### STRENGTHEN RELATIONSHIPS OFF CAMPUS.

- Increase shared situational awareness with local and operational area partners.
- Identify and strengthen partnerships with key community leaders to enhance off campus education and outreach efforts.
- Continue to collaborate with other agencies to share resources (special events, training, etc.).



#### Goal: #3 Workforce Diversity, Wellness, & Development

The Southern University at New Orleans Police Department will recruit, hire, and retain a workforce that reflects the diversity of our community, promote safety and wellness for all employees, and provide opportunities for professional development and career growth for all personnel.

#### PROMOTE BOTH PERSONAL AND PROFESSIONAL EMPLOYEE EXCELLENCE.

- Sector a culture of inclusivity that ensures equitable opportunities for all Department employees.
- Identify and promote physical and mental health through wellness programs and course offerings.
- Provide career development, succession planning, and mentorship opportunities, both formal and informal, for all Department employees.
- Acknowledge, celebrate, and reward Department-wide and individual accomplishments.
- Second exposure to cross training and special assignments.
- Provide training opportunities that will compliment professional development growth, enhance and improve the skills needed for their role and to prepare them for future roles.
- Seek out opportunities to demonstrate best practices and receive recognition.

#### **PROMOTE ORGANIZATIONAL EXCELLENCE.**

- Revise/update unit policy manual to reflect new structure and strategic initiatives.
- Revise/update department business process guides to ensure continuity and improve transparency.
- Promote a solution-oriented culture, focused on root cause analysis and corrective actions.
- Continually monitor and update the complaint process to ensure accountability with our community.
- Maintain employee integrity and accountability by promptly and thoroughly investigating internal and external complaints.
- Continue to develop and implement an efficient and effective records management system by transitioning from retaining written documents to an electronic or online format.
- Maintain IACLEA Accreditation.
- To continue to create an environment of teamwork through trust, commitment, collaboration, perspective, direction, and cooperation.



#### Goal: #4 Continuous Improvement & Innovative Service Delivery

The Southern University at New Orleans Police Department will continue to stay current with public safety and security equipment and technology advances (e.g. access control technologies, security cameras, associated hardware and software).

We will also continue to identify resources that maximize efficiency, accuracy, and timeliness of operations.

### USE TECHNOLOGY TO MAXIMIZE EFFICIENCY, ACCURACY, AND TIMELINESS OF OPERATIONS.

- Enhance the use of technology in campus safety and security systems through adequate resourcing, efficient administration, and preventative maintenance programs.
- Provide ongoing training in evolving modern policing techniques.
- Utilize crime mapping and other technology strategies to identify problem areas.
- Utilize technology effectively and transparently to ensure community safety; proactively seek to modernize technologies, such as RMS, CAD, and CCTV to be current with industry standards; and work with partners to ensure interconnectivity of disparate campus technology.
- Develop and sustain consistent public safety communications with the University community to build resiliency and increase knowledge of departmental initiatives and resources.
- Leverage creative and engaging social media content to communicate public safety issues on an ongoing basis.
- Ensure all department technology resources can meet current business needs.

#### Goal: #5 Resilience

The Southern University at New Orleans Police Department will continually evaluate and ensure it's ability to continually adapt to a changing environment while still maintaining departmental operations to continue delivering on our mission.

#### PLANNING, TESTING, PREVENTING, MITIGATING, RESPONSE, AND RECOVERY.

- Develop and maintain strong leadership and a culture which gives us the ability to stay aware, to stay engaged, to adapt, and to make good decisions.
- Engage with partners and maintain relationships across the university, cities, parishes, and state to help us use assets collaboratively and efficiently; and enhance mitigation by developing and leveraging technology, partnerships, grant funding, and policy
- Develop and maintain adaptability which requires active planning, proactive thinking, and innovative problem-solving.
- Promote a safe environment minimizing all threats, hazards, and incidents.
- Develop and maintain a comprehensive recovery system that builds a safer Community than before the incident.
- Pursue resource enhancements such as grants and cost-sharing opportunities with other agencies
- Crime prevention through environmental design
- Replacement of aging mobile and desktop computers.
- Continue to infuse new cameras and Automatic License Plate Reader (ALPR) devices around campus. These cameras leverage technology in order to reduce crime in our community
- Stablish a Reserve/Part-time Officer Division
- Begin planning for a new police headquarters. SUNOPD has outgrown its current location
- Replace the remaining dilapidated police vehicles

#### **DEPARTMENT OVERVIEW**

The graphs illustrate the current demographics of the Southern University at New Orleans Police Department. We continue to make diversity an essential piece of our recruitment strategy which exhibits our dedication to representing the community we serve.

| Gender   | Quick Facts                     |  |  |
|--|---------------------------------|--|--|
| Demographics   | Total Staff: 14                 |  |  |
| Men 64%<br>Women 36%   | Sworn Officers: 14<br>Chiefs: 1 |  |  |
| Ethnicity  | Captains: 1                     |  |  |
| Demographics   | Lieutenants: 1                  |  |  |
| African American<br>Caucasion  | Sergeants: 3                    |  |  |
| $\mathbf{T} \mathbf{T} \mathbf{T} \mathbf{T} \mathbf{T} \mathbf{T} \mathbf{T} \mathbf{T} $ | Corporals: 1                    |  |  |
| Educational  | Patrol Officers: 4              |  |  |
| Demographics<br>Highschool 36%   | Detectives: 1                   |  |  |
| Some College 14%   | Support Officers: 1             |  |  |
| Associates 7%  | Civillian: 0                    |  |  |
| Bachelors21%Masters21%   |                                 |  |  |

#### ACCOUNTABILITY

We are creating a culture from the Chief to officer to civilian staff for immediate attention to citizen complaints and concerns. Our process must be quick, credible, and transparent to allow the Department to have credibility within the community.

The Southern University at New Orleans Police Department recognizes the importance of maintaining proper professional conduct and being accountable to the citizens we serve. The Department assigns one command-level officer and detective as the Internal Affairs Officers. These Officers are members of the Administration Division and answers directly to the Chief of Police. The Internal Affairs Officers are responsible for investigating allegations of improper conduct by any Southern University employee at New Orleans Police Department. It is the policy of the Southern University at New Orleans Department to thoroughly investigate any allegation of wrong-doing by any Department employee while protecting the rights of the accused employee.

Complaints can be submitted in person, by telephone, by e-mail, or by mail. A printable Citizen Complaint Report is available on the Police Department's website. Procedures for filing a complaint or a compliment can be found on our website at <u>Give Feedback webpage</u>.

#### Administrative Investigations Summary 2024

There was only six (6) administrative investigation involving Southern University at New Orleans Police Department officers in 2024.

|                     | Sustained | Not Sustained | Unfounded | Exonerated |
|---------------------|-----------|---------------|-----------|------------|
| Bias Based Policing | 0         | 0             | 0         | 0          |
| Custody of Property | 0         | 0             | 0         | 0          |
| Performance of Duty | 0         | 1             | 0         | 0          |
| Ethics & Integrity  | 0         | 0             | 0         | 0          |
| Human Relations     | 0         | 2             | 0         | 0          |
| Use of Force        | 0         | 0             | 0         | 0          |
| Standard of Conduct | 0         | 3             | 0         | 0          |
| Pursuit             | 0         | 0             | 0         | 0          |

#### TRAINING

Recognizing the importance of professional, welltrained officers, Southern University at New Orleans Police places training as a high priority.

The Training Coordinator is primarily tasked with coordinating, developing, and implementing training for all department personnel, sworn and civilian. This involves certification courses, specialty courses, annual in-service and recertification training, and working with other units to assist with requested or identified training needs.

During 2024, SUNOPD personnel completed a total amount of **1,145.25** hours of training. SUNOPD personnel completed an average of **81.80** hours of training.

#### Trainings conducted in 2024 included:

- Community Policing
- Leadership
- Bias Based Policing
- Taser
- Use of Force
- De-escalation Tactic
- Ethics
- Sexual Harassment
- Human Trafficking
- Sexual Assault
- Vehicle Pursuits
- Clery & Title IX
- Firearms
- Interview & Interrogation

- Social Media Investigations
  Trauma Informed Interviews
- Pandemics
- Domestic Violence
- SUNOPD Policy
- Search & Seizure
- Officer Safety
- Elder Abuse
- Various Law Enforcement Technology
- Customer Service
- Louisiana Incident Based Reporting System
- Field Training

"Investing in training and development leads to the most significant return on investment a department can have."

#### **Instructor Certification & Training**

|  | 0%      |
|--|---------|
| Investigation Training                             |         |
| •  | 3.3%    |
| Legal / Constitutional Criminal Law and Procedures | 1.1%    |
| Leadership & Supervisory Training                  |         |
|  | 15.4%   |
| Victim Assistance Training                         |         |
|  | 0.07    |
| •  | 2.2%    |
| Professional Development & Administration          | ive     |
|  | 6.6%    |
| Basic & New Hire Training                          |         |
|  | 15.4%   |
| Use of Force / Officer Survival Training           |         |
|  | 7.7%    |
|  | 1.170   |
| Telecommunications Training                        |         |
|  | 3.3%    |
| Officer Safety & Wellness                          |         |
|  | 7.7%    |
| Community Policing Training                        |         |
|  | 7.7%    |
| En          | / ./ /0 |
| Emergency Preparedness Training                    |         |
| •  | 2.2%    |
| General Patrol                                     |         |
|  | 17.6%   |
| Law Enforcement Technology Training                |         |
|  | 8.8%    |
| Remedial Training                                  |         |
|  | 07      |
|  | 0%      |

#### **PATROL OPERATIONS**

The Patrol Operations Component is made up of uniformed officers that patrol the campus. These uniformed officers provide a vital link to the campus community with their service and citizen contacts. The Patrol Operations Component is divided into three shifts. These three shifts ensure that the SUNO campus is protected 24 hours a day, 7 days a week. Whether our officers patrol campus or the surrounding area in vehicles, bicycles, carts, or on foot, they perform a wide variety of services.

- Responding to calls for service writing reports conducting preliminary investigations
- Checking the security of university property
- Providing traffic enforcement
- Offer crime prevention services

All officers are certified in Louisiana as fully sworn commissioned law enforcement officers. All officers are empowered by state law to carry firearms, conduct criminal investigations, make arrests and testify in court. SUNO Police Officers enforce University rules, regulations, as well as all state laws. University officers work closely with all local, state, and federal agencies

#### **External Patrols**

The Southern University at New Orleans Police Department has partnered with the New Orleans Police Department. The SUNO officers patrol outlying areas and the campus's perimeter to add an additional layer of security and protection to our community. SUNO officers will respond to incidents within the Ponchartrain Park Neighborhood in coordination with the New Orleans Police Department.





1st Platoon Commander Sgt. Pauline Joseph



2nd Platoon Commander Sgt. Cayonna Brumfield-Gettredge



3rd Platoon Commander Sgt. William Short

#### SUPPORT SERVICES

The Support Services Division is responsible for a variety of services throughout the department. This includes the Communications Unit which is responsible for answering emergency and non-emergency calls for the SUNOPD. The Communications Unit maintains responsibility for the receipt, disposition, and documentation of telephone and radio calls in emergency and non-emergency matters for the Police Departments. The Communications Unit are sworn officers that receive, evaluate, and disseminate requests for Police service to the appropriate unit and or division. The Unit is tasked with assisting field units in a courteous and efficient manner. The Communications Unit also serves the public and the Police Department in processing, maintaining, and distributing all police files and handling public records requests.

The Communications Unit plays an essential role in ensuring that police service runs efficiently and effectively, working in partnership with all staff and police officers. Our Support Staff provides analytical support for the provision of operational policing by collating and analyzing information, providing intelligence to detect and reduce crime, providing professional secretarial support in response to management needs, and providing administrative services in support of our police responsibilities.



#### INVESTIGATIONS



**Detective** David Harris

The Investigations Unit is responsible for conducting criminal investigations of crimes occurring within the jurisdiction of Southern University at New Orleans. Detectives conduct a preliminary and supplementary investigation of crimes, complainants, interviewing victims, witnesses, and suspects; secures and investigates the crime scene; identifies, collects, analyzes data, preserves physical evidence; prepares reports, and testifies in court. Detectives are trained to investigate a wide range of crimes, including robbery, assaults, sex domestic violence, crimes, theft, burglary, fraud, vandalism, and missing persons.

Detectives are responsible for follow-up investigations of all felonies and major crimes and gathering of criminal intelligence. They are also responsible for reviewing Title IX cases reported to SUNOPD.

Detectives work closely with the New Orleans Police Department (NOPD) to jointly investigate cases of theft, burglary, robbery, and physical and sexual abuse. Cases originate from various sources, but the majority originate from the initial response of a patrol officer. The Investigations Commander reviews and evaluates the reports before making a determination to assign a detective the case.

Detectives also assist the Police Administration in maintaining public trust by conducting administrative investigations of officers involved in criminal activities, use of force incidents, or departmental policies violations. The work is performed under general supervision and requires the application of modern investigation techniques, sound judgment, and independent initiative in pursuit of work objectives.

# COMMUNITY ENGAGEMENT

#### CREATING COMMUNITY PARTNERSHIPS FOR A SAFE FUTURE ROFESSIONALISM & PRIDE • TRUTH & TRANSPARENCY • COMMITMENT TO PARTNERS



SUNOPD

As a direct result of the COPS Hiring Program grant, Southern University at New Orleans Police Department was able to hire a full-time community policing officer whose primary function community engagement. The SUNOPD values the opportunity to make authentic connections with those we serve. SUNOPD strives to maintain positive community relations through agency sponsored programs within the community. These programs are designed to increase the public's awareness of the police function as well as the citizen's responsibility in our community. SUNOPD has increased its utilization of Facebook and Instagram to assist with advertising community events and notifying the community of criminal activity and general safety topics.

Community engagement activities are critical to our mission which is to support a safe environment and to reduce crime and the fear of crime. Community partnerships contribute to building and maintaining lasting relationships and community trust. Our staff looks for new and innovative ways to connect and engage our community at large. We recognize that people support what they help to create. As such, many of our programs and activities result from collaborating with the SUNO and Ponchartrain Park community, businesses and local organizations. At the heart of community engagement efforts is our commitment to make Southern University at New Orleans a great place to work, live and play. Our officers look forward to fostering long term relationships with our community.

### SUNOPD Community engagement programs Include events such as:

- Lemonade with Law
- Active Shooter Training
- DEA Prescription Drug Take Back
- Thanksgiving Giveaway
- Click It or Ticket
- Ice-cream Social
- Center for Prevention & Advocacy
- Start By Believing
- And many more activities.....



#### VICTIM ASSISTANCE



VICTIM & WITNESS LIAISON/ADVOCATE Corporal JaJuan Banks The Southern University at New Orleans Police Department treats all crime victims with dignity, compassion, and respect. We work to make sure all crime victims get the assistance and information they need, and we are committed to doing our best to help you. The experience of being a victim of crime is different for each person. It may involve physical injury, emotional turmoil, or financial loss.

#### What We Do?

- explain the reporting process and assist the student, if he/she chooses, in filing a report with the appropriate law enforcement agency;
- work with a victim and available resources to develop a safe plan when a victim or officers feel there is a safety concern;
- accompany and support victims of crime through all medical and counseling issues and legal matters including court hearings, the filing of protection orders, law enforcement interviews, composition of a Victim Impact Statement, line-ups, depositions, etc.;
- provide emotional support to the victim while they seek to address their thoughts and feelings that arise as a result of being victimized;
- act as a liaison between the victim of a crime and any legal, medical, and/or counseling services which may be needed to address their needs;
- ensure that victims of crime receive fair treatment in accordance with the State of Louisiana's Victim's Bill of Rights.
- assist in locating appropriate on-campus and community resources, information, or remedy to meet the student's specific immediate and ongoing needs; and
- victims' rights education.

Whether you're a student, faculty, or staff at SUNO, counseling options are available if you are a victim of a crime, or witness a crime.

For students, SUNO offers Counseling and Psychological Services. Services include evaluation and counseling for a variety of needs from family and social matters to dealing with the effects of crime.

For SUNO faculty and staff, services are available through SUNO Human Resources.



www.suno.edu/police 🍈

## Make a Difference Join Our Team

**VISIT US** 

Make a real difference in our university & community by becoming a Southern University at New Orleans Police Officer Employment Opportuni Traffic Enforcement Community Policing Victim Assistance evestigations ervisory



### **Benefits**

- Competitive Salary
- Health Care
- Retirement
- Tuition Waiver

### **NOW RECRUITING FOR**

- Entry-Level Officers
- Lateral Officers
- Field Training Officers



For More Information Scan the QR Code

There is a Special Entrance Rate

Police Officer 1A \$38,646.40/yearly Police Officer 2A \$41,350.40/yearly Police Officer 3A \$44,241.60/yearly

- \*\$46,146.40/After 1st Yr.
- \*\$48,850.40/After 1st Yr.
- \*\$51,741.60/After 1st Yr.

# \$5,000 incentive payment for entry-level officers who have never worked as a law enforcement officer.

Pay rate depends on the applicants' qualifications.

Serving With Protessionalism And Pride An Accredited Law Enforcement Agency

## THANK YOU

Thank you for reading the SUNO Police Department's 2024 Annual Report. We look forward to continuing to protect and serve with our community for many years to come.

#### **COMMUNITY SATISFACTION SURVEY**

The Southern University at New Orleans Department (SUNOPD) Police is a community-oriented police agency and, as such, is dedicated to providing the best possible service to the faculty, staff, students, and visitors. We strive to make your contact with the department as professional, courteous, and informative as possible. If any member of SUNOPD has presented themselves in an exemplary manner, you may call the department and recommend that they be commended for their service. On the other hand, if you have an unpleasant or unprofessional experience with a member of SUNOPD, you may choose to register a complaint with the department. This experience may have resulted in police officer misconduct or employee misconduct. In any event, each legitimate complaint against departmental employees is taken seriously and handled with the utmost professionalism.

One way we evaluate our level of professional service is to obtain feedback from students, visitors, faculty and staff members who have had the occasion to interact with our officers in the past. Through this feedback, it is our hope to constantly improve our efforts and to identify areas needing attention.



This survey can be accessed online directly at the link below. www.suno.edu/page/campus-police-customer-satisfaction-survey



