

	UNIFIED FIRE AUTHORITY ORGANIZATIONAL POLICY MANUAL	
	Affiliation: EMS Division	
	Title: Medical Control Protocols and Guidelines	
	Number: 500 – 040	
	Approved: 9/2/2021	By: Fire Chief Dominic Burchett
Last Reviewed: 3/10/2026	By: Div. Chief Rob Ayres	

REFERENCES:

- [UFA Policy 500-080 Controlled Substance Medications](#)
- [UFA Policy 500-070 Electronic Health Records](#)
- [UFA Policy 100-050 Occupational Licensure and Certification Requirements](#)
- [UFA EMS Protocols](#)
- [UFA Policy 500-030 EMS Skills Evaluation and Remediation](#)
- [United States Code of Federal Regulations Title 21, Chapter II Drug Enforcement Administration Department of Justice](#)
- [Salt Lake County District 2B Protocols](#)
- [Utah Bureau of EMS Protocol Guidelines](#)

LEADER’S INTENT:

The intent of this policy is to clearly outline what offline medical control direction applies to EMS providers when working in a professional capacity for Unified Fire Authority. This policy is necessary because UFA provides service in 2 separate counties while also operating within guidelines established by the State of Utah. Ultimately, the provision of clear offline medical direction is the responsibility of UFA’s Chief Medical Officer/Medical Director.

DEFINITIONS:

Standing Order - A written medical protocol in which a medical director determines, in advance, the criteria that must be met for medical interventions and standards for pre-hospital medical care.

Verbal Order - An oral directive that is given through any method of communication including by radio or telephone, directly to an emergency medical services professional outside the physical presence of the medical director or authorizing medical professional.

UFA Medical Director – a physician who is properly registered and licensed in the State of Utah and who is explicitly identified to provide medical oversight to Unified Fire Authority and UFA EMS Providers.

Offline Medical Direction – Written standing orders approved by Unified Fire Authority’s Medical Director.

UFA Protocol – Unified Fire Authority offline medical direction

UFA EMT – A UFA EMT is an employee of Unified Fire Authority who is:

1. Properly licensed and/or certified by the Utah Bureau of Emergency Medical Services to provide emergency medical care at the **EMT** level, and:
2. Explicitly approved by UFA’s EMS Division and Medical Director to provide care at the **EMT** level in accordance with approved Offline Medical Direction and as outlined in [500-030 EMS Skills Evaluation and Remediation](#)

UFA AEMT – A UFA AEMT is an employee of Unified Fire Authority who is:

1. Properly licensed and/or certified by the Utah Bureau of Emergency Medical Services to provide emergency medical care at the **AEMT** level, and:
2. Explicitly approved by UFA's EMS Division and Medical Director to provide care at the **AEMT** level in accordance with approved Offline Medical Direction and as outlined in [UFA Policy –500-030 EMS Skills Evaluation and Remediation](#)

UFA Paramedic – A UFA Paramedic is an employee of Unified Fire Authority who is:

1. Properly licensed and/or certified by the Utah Bureau of Emergency Medical Services to provide emergency medical care at the **Paramedic** level, and:
2. Explicitly approved by UFA's EMS Division and Medical Director to provide care at the **Paramedic** level in accordance with approved Offline Medical Direction and as outlined in [UFA Policy 500-030 EMS Skills Evaluation and Remediation](#)

PURPOSE:

To provide offline medical direction for UFA employees who provide medical care in a professional capacity for Unified Fire Authority (UFA).

POLICY:

- 1.0 In accordance with Federal and State Law, and UFA Policy and Procedure - [Occupational Licensure and Certification Requirements](#), any employee who provides or is expected to provide medical care in a professional capacity for Unified Fire Authority must maintain a current EMS license.
- 2.0 Any employee who provides or is expected to provide medical care in a professional capacity for Unified Fire Authority will operate within the standards of care as specified by their level of state licensure and as specified in this policy.
 - 2.1. Any medical care that is provided outside of offline medical direction (standing orders) must be done in consultation with online medical direction (verbal direction) if possible, via telephone or radio, and must be clearly documented in accordance with [UFA –Policy 500-070 Electronic Health Records](#).
- 3.0 Any employee who provides or is expected to provide medical care in a professional capacity for Unified Fire Authority must also meet the requirements specified in [UFA Policy –500-030 EMS Skills Evaluation and Remediation](#).
 - 3.1 Those employees licensed as a **Paramedic** or **AEMT** who are unable to successfully pass the requirements for their level of state licensure may be allowed to perform at a lower level of licensure (**AEMT** or **EMT**) for UFA, after successful completion of a skills evaluation at that level.
- 4.0 UFA EMS Protocols (standing orders) are specified in PowerDMS.
- 5.0 In the absence of a specific UFA Policy or Protocol, UFA EMS Providers will follow the offline medical direction as specified in District 2B Protocols. In the absence of either a UFA Protocol or a District 2B Protocol, UFA EMS Providers will follow offline medical direction as specified in Utah State EMS Protocol Guidelines. In the absence of any of the previous three (3) protocols, UFA EMS Providers will seek online (verbal) medical direction prior to engaging in any non-specified EMS interventions.

New policy dated: September 2, 2021